

**"The Computer Doctor"**

**C&H|PC**

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**C&H Personal Computer, Inc**

**IT Services Brochure**

### Microsoft 365 Services

- Exchange Email
- Microsoft Teams
- SharePoint Intranet
- OneDrive Cloud Storage

Multiple plans are available, ranging from email only, to downloadable Office applications.

**(Word, Excel, PowerPoint and more)**

### Hosted Phone Services

- Easy to use software
- Unlimited concurrent phone calls
- Polycom IP Desk phones
- Easy conference calls



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**&HPC**

### Offsite Backup & Disaster Planning

In an ever changing and growing technology world, feel safer knowing that your data will be stored off-site safe behind multiple servers and high-level encryption. In the business world, the unforeseen can happen, fire, flood and viruses can destroy your data. Do not risk losing all your hard work, **let us keep your data safe for you.**

## INFORMATION

With the ever-increasing costs of on-premise **Microsoft Exchange & SharePoint**, it's simply not economical anymore to invest in the hardware requirements necessary to host these services in-house. C&H PC offers the same pricing as Microsoft and will handle all the setup, configuration, and management for you. We will also migrate all user mailboxes, calendar appointments and contacts from your existing on-premise exchange server.



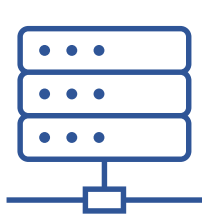
Designed to maintain its cutting-edge capability with scalable technology, you can be confident the days of old telephone systems are in the past. An exceptional combination of features allows you to connect across the globe, whether one to one or by gathering multiple people together through our fully automated conferencing service, with the ease and cost-effective function of the internet.



# INFORMATION

A faulty, or improperly implemented network can cause many headaches for you and your business. IP conflicts, security holes, weak encryption slow data speeds and more. Utilizing all the latest, advanced, and most secure technology, we will keep your business running so you can focus on what matters. You have worked hard to get your business to where it is, let us secure your network and keep you running smooth.

Yearly maintenance for PCs & Servers is necessary to keep your systems running smoothly and can lengthen the overall life of the system. Faulty or malfunctioning software and hardware can be detrimental to overall workflow. Basic software patches, Windows updates, firmware updates and error log diagnostics are all included with our yearly maintenance agreement.



### Onsite & Remote Support

Immediate support is available with the help of remote software. All our remote sessions are fully encrypted and require a **one-time use code**. When issues cannot be resolved remotely, we can send one of our skilled technicians onsite to address any issues. Same day emergency support is available for all our business clients unless parts are required to finish a job.

### Network & Server Administration

- Security & maintenance
- Remote Monitoring Management
- Network level security
- Same day responses

All new clients receive a free onsite consultation and review of their existing network. We will then make any necessary recommendations.

### Maintenance Agreements

- Windows & firmware updates
- Preventative diagnostics
- System integrity check
- Software patches

All our servers include free RMM software for immediate responses to system instability, issues & outages.

# Website Services

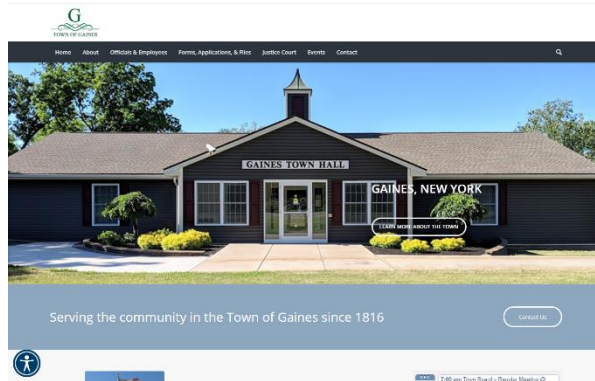
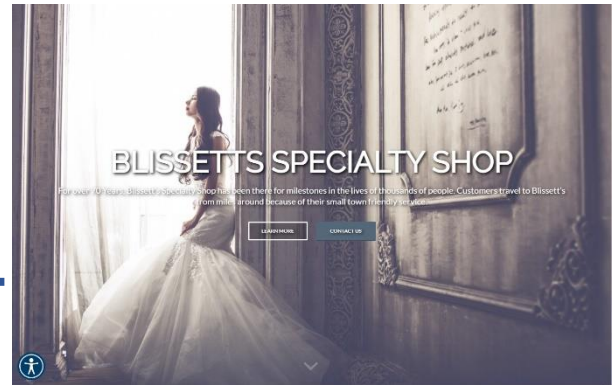
## Website Design & Development

We will work with you to develop an outstanding website to fit your business needs. Our website developers ensure your website is visible and functional on all browser platforms. We pride ourselves in staying current on the latest technology, offering our customers security, stability, and mobility.

## Website Hosting & Maintenance

Having a website does not get any easier when hosting with C&H PC. We take care of the work, so you can take care of your business. Whether you already have a complete website or are interested in a redesign, our rates are very competitive, and we work daily to maintain all our websites security and patches.

# Website Portfolio

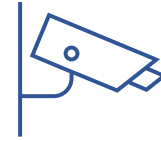


All our websites are, mobile friendly, ADA compliant & secured with an SSL certificate



### PC & hardware | Sales & service

As an authorized reseller for Dell, we service and sell business class desktops and laptops. We sell all types of printers, mice, routers or any other peripheral or PC component. We also service and repair all desktop and laptop makes and models. We have both brand new and refurbished units available for sale.



### IP Camera Systems

We offer top in class camera systems. With options ranging from, 1080p, 2K and even 4K resolutions; wired and wireless, bullet or dome. With all the features you could need; IP6X water and dust resistance, PoE, two-way audio, PTZ and much more. Applications are available for Windows, Mac OS, iOS and Android. All recordings are saved locally with **NO** cloud or service fees.



### Internet & Cellular sales

Whether you need a phone plan for your company or the latest in high-speed internet, save yourself the headache and let us get everything set up for you. We work directly with all major ISP and Cellular Network companies:

- Spectrum, Verizon & BroadSky
- AT&T, Verizon & T-Mobile



### Email Spam Filtering

Take the guess work out of opening your emails. Do they look suspicious? Is there an attachment that might not be safe? All of your emails are scanned on external servers for malware, Trojans, phishing and scams, saving you time, money and protecting your PC from potentially unwanted viruses. Our email filtering services can prevent 95% of viruses from infiltrating your network.